

Important Contacts

Rev. September 2025

CONTACT	RESPONSIBILITIES
Vermilion Hill Owners Association Website: https://vermilionhilooa.com/ Email: admin@vermilionhilooa.com Phone: 403-255-5374	• Member Management • Maintenance of turned-over areas • Administration of Fees & Payments • Governance • Community Events
Qualico Communities Calgary Email: customercare@qualicocommunities.com Phone: 403-801-1340	• Development inquiries and updates • Questions regarding tree vouchers & boulevard trees • Questions when you are unsure who to contact • Landscaping and maintenance of developer-controlled phases
City of Calgary Phone: 3-1-1 Website: www.calgary.ca/311 Online Requests: Citizen Web Portal Roads Department https://www.calgary.ca/roads.html Traffic Sign Maintenance https://www.calgary.ca/roads/maintenance/traffic-signage.html	• City of Calgary Bylaws • Noise complaints (residential/construction) • Un-leashed dog concerns • Un-kept yard/private landscaping concerns • Parking concerns • Street and traffic signs • Questions relating to Storm Ponds • Watermain breaks and outages • Waste & Recycling • Road Speed Monitoring Program
Ward 13 City Councilor Dan McLean ward13@calgary.ca	• Ward 13 concerns • Public Transit Support • To escalate 311 questions/concerns • Support on City of Calgary complaints/bylaw concerns
Minister of Education Demetrios Nicolaides 780-427-5010 https://www.alberta.ca/capital-plan	• Future school site planning and timelines • School site funding https://www.alberta.ca/planning-and-building-schools

Calgary School Boards Calgary Board of Education – Public https://cbe.ab.ca/ Calgary Catholic School District – Catholic https://www.cssd.ab.ca/	• School planning and funding • Designated School Questions • School Buses https://cbe.ab.ca/FormsManuals/Three-Year-School-Capital-Plan.pdf https://www.cssd.ab.ca/news/2025-2028-capital-plan-1712960337827
Safety Contacts Immediate Emergency: 9-1-1 Non-Emergency: 403-266-1234 Online Resources: www.calgary.ca/safety-contacts/911	• 9-1-1 is for immediate emergencies such as: ○ Someone's life or health is at risk ○ Fire ○ Major motor-vehicle accidents ○ Gas leaks ○ Damaged power lines which pose a safety risk • The non-emergency line is for issues such as: ○ Minor motor-vehicle accidents ○ Reporting theft ○ Reporting suspicious activity • General noise complaints